



## Appendix: Schedule of Fees and Charges

Charge Description	Charge inc GST
<b>Fixed Voice Service PSTN Connection Charges:</b> (once-off charges)	
Inplace - Standard or Additional	\$59.00
Inplace - Tech Visit - Standard	\$125.00
Inplace - Tech Visit - Additional	\$75.50
New Service/ Connection - Standard	\$299.00
Additional Connection with New Service	\$179.00
Messagebank Away Installation	\$44.00
Line Hunt Installation	\$46.20
<b>Fixed Voice Service ISDN Connection Charges:</b> (once-off charges)	
New Connection for ISDN 2	\$356.95
New Connection for ISDN 10	\$2,238.50
New Connection for ISDN 20	\$3,025.00
New Connection for ISDN 30	\$3,388.00
In-place connection of ISDN 2 or ISDN 2 Enhanced	\$121.00
Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service	\$907.50
Addition ISDN2 at same time as first	\$250.00
<b>Fixed Voice Service ISDN Conversion Charges:</b> (once-off charges)	
Conversion from PSTN to ISDN 2 or ISDN 2 Enhanced	\$209.33
Conversion from PSTN with Indial to ISDN 2 Direct Indial (one service)	\$209.33
Conversion between ISDN 2 Direct Indial & ISDN with Multiple Number	\$209.33
Conversion from ISDN 2 to ISDN 2 Enhanced (one service)	\$209.33
Conversion from ISDN 2 Enhanced to ISDN 2 (one service)	\$209.33



## Appendix: Schedule of Fees and Charges continued

Charge Description	Charge inc GST
<b>Fixed Voice Service PSTN Value Added Features Charges:</b> (charged per month unless stated otherwise)	
Messagebank	\$6.50
Messagebank Away	\$19.50
Virtual Messagebank	\$7.50
Line Hunt (per line)	\$4.50
Silent Line Non Business	\$4.99
CPE – Standard Residential Phone Rental	\$4.50
CPE – Calling Number Display Rental Touchphone	\$9.00
Number Redirection (postpaid) (per line)	\$29.95
Number Redirection (3 months prepaid)	\$33.00
Number Redirection (6 months prepaid)	\$66.00
Number Redirection (12 months prepaid)	\$130.00
Call Control	\$4.00
Call Return	\$0.35 per call
Calling Number Display	\$6.50
Duet Monthly Rental	\$9.00
FaxStream FaxBank	\$6.50
FaxStream Never Busy Fax	\$6.50
Remote Access	\$4.00
<b>Fixed Voice Service ISDN Value Added Features Charges:</b> (charged per month unless stated otherwise)	
Charge for Direct Indial (per 100-number block)	\$38.72
Reservation of numbers for ISDN 2 with Direct Indial and ISDN 10/20/30 (per 100-number block)	\$60.50
ISDN 10/20/30 Calling Number Display (per 2 Mbit/s link)	\$12.10
Extension Level Billing on ISDN 2 with Direct Indial (per Indial group)	\$12.10
Extension Level Billing on ISDN 10/20/30 (per Indial group)	\$60.50



### Appendix: Schedule of Fees and Charges continued

Charge Description	Charge inc GST
<b>Mobile Voice Service Charges</b>	
Voicemail (per month)	\$1.95
SIM replacement	\$29.95
Change of Mobile Phone Number	\$35.00
<b>Miscellaneous Fees and Charges:</b>	
Paper billing	\$2.20
Bill Reprints	\$5.50
Non Preselect Fee (per account)	\$11.00
Change of Ownership by Company	\$45.00
Late Payment	\$11.00
Suspension Fee	\$30.00
Payment by AMEX/ Diners Card	3.75% surcharge
Payment by Visa/ Mastercard	1.25% surcharge
PayBy Post	\$2.75
Cheque Processing Fee	\$2.75
Direct Debit Dishonoured Fee	\$11.00
Cheque Dishonoured Fee	\$27.50